

## Service Entry

- Target service users and/or their family members/ carers can apply service by self-approach (with prior telephone appointment) ; or
- Referrals from medical practitioners, social workers, allied health professionals or government departments.

## Exit of Service

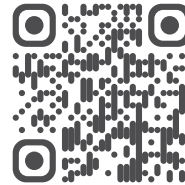
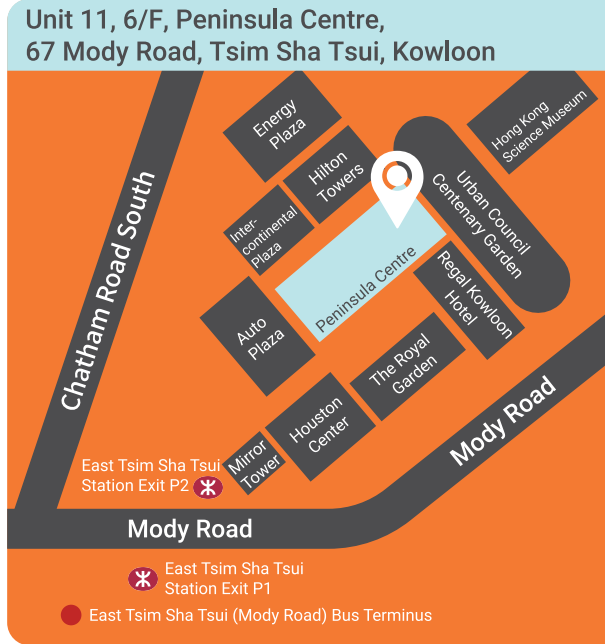
Participation in service is voluntary. Service users may exit from the service under the following conditions:

- (1) Completion of agreed service plan by service users;
- (2) Service users can apply for termination of service with their caseworkers. Referrals to other services can be provided where necessary; or
- (3) Service users are untraceable or persistently unable to receive the service for more than 8 weeks.

## Service Hours

\* Please contact us through phone calls for enquiries or making appointments

	Mon	Tue	Wed	Thu	Fri	Sat
09 : 00   13 : 00	○	○		○	○	○
14 : 00   17 : 30	○	○	○	○	○	○
17 : 30   21 : 00			○			



[www.sidebyside.org.hk](http://www.sidebyside.org.hk)

- ☎ (852) 3706 9899 / 9165 5395
- ☎ (852) 3108 9198
- ✉ [LHP@sidebyside.org.hk](mailto:LHP@sidebyside.org.hk)

In order to ensure quality service, the Service Quality Standards (SQSs) being established by the Social Welfare Department are adopted. Please contact us for any enquiries.

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精神健康  
Mental Wellness  
精神復元人士過渡支援服務  
Transitional Support Service for  
Persons in Mental Recovery

# Lighthouse Project

Pilot Project on  
Transitional Support Service  
for Persons in Mental Recovery



## Understanding. Unwavering.

We're SideBySide with excluded people, offering understanding, unwavering support and kindness so they can belong. Our services include Social Rehabilitation, Mental Wellness, Competency Development, Community Education, Cultural Inclusion, and Community Connection.

## Purpose

By adopting recovery model with medical-social collaboration, we provide multi-disciplinary and transitional support to facilitate service users to bridge community support service and reintegrate into the community.

## Objectives

- To provide support to potential service users of Halfway House (HWH), to facilitate their adjustment in the community, to enhance their understanding in HWH living and prepare their admission, or sustain their community living.
- To provide support to HWH users who left HWH pre-maturely on their integration in community living and to maintain their motivation for recovery.
- To assist HWH service users who have been residing for 36 months or above to be smoothly discharged from HWH and reintegrate into the community.

## Target Service Users

Persons in mental recovery who are living in the serving districts, including:

- Potential service users of HWH;
- HWH services users left HWH service pre-maturely; and
- HWH service users who have been residing for 36 months or above and have difficulties in discharge.

## Service Districts

Wong Tai Sin, Kowloon City, Yau Tsim Mong, Shum Shui Po, Tsuen Wan, Kwai Chung (selective parts) and North Lantau Island

## Scope of Services

- Outreaching service
- Counseling service
- Individual recovery training plan
- Occupational therapy assessment and training
- Training for community adjustment/ living skills
- Family aide service
- Peer support service
- Therapeutic and supportive groups
- Carer support
- Bridging/ Support service to HWH and Integrated Community Centre for MentalWellness (ICCMW)
- Referral service

## Feature of the Project

Multi-disciplinary teams, including social worker, occupational therapist, psychiatric nurse, peer supporter and home care worker, provide individual, group and outreaching intervention.

## Fees and Charges

Services in the scope of the Project under the Funding and Service Agreements are free of charge.

